

P.O. Box 492395 | Redding, CA 96049 (530) 222-6060 | (800) 303-3838 MembersOnline.org

| FACTS | What does Members 1 st Credit Union do with your personal information? |
|-------|--|
| | |
| Why? | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. |
| | |
| What? | The types of personal information we collect and share depend on the product or service you have with us. This information can include: • Social Security number and transaction history |
| | Account balances and account transactions |
| | Payment history and checking account information |

How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Members 1ST Credit Union chooses to share, and whether you can limit this sharing.

| Reasons we can share your personal information | Does Members 1 st Credit Union share? | Can you limit this sharing? |
|--|---|-----------------------------|
| For our everyday business purposes — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No |
| For our marketing purposes — to offer our products and services to you | Yes | Yes |
| For joint marketing with other financial companies | Yes | Yes |
| For our affiliates' everyday business purposes — information about your transactions and experiences | No | We don't share |
| For our affiliates' everyday business purposes — information about your creditworthiness | No | We don't share |
| For nonaffiliates to market to you | No | We don't share |

To limit our sharing

Call (530) 222-6060 - our menu will prompt you through your choice(s) or visit us online at MembersOnline.org. Please note: if you are a new member, we can begin sharing your information 10 days from the date we sent this notice. When you are no longer our member, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.

Questions?

Call (530) 222-6060 or go to Members Online.org.

| Who we are | |
|------------------|--------------------------------------|
| Who is providing | Members 1 st Credit Union |
| this notice? | |

| What we do | |
|--|---|
| How does Members 1 st Credit Union protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also maintain other physical, electronic and procedural safeguards to protect this information and we limit access to information to those employees for whom access is appropriate. |
| How does Members 1 st Credit Union collect my personal information? | We collect your personal information, for example, when you: Open an account Apply for a loan Provide account information Give us your contact information Show your drivers license We also collect your personal information from others, such as credit bureaus or other companies. |
| Why can't I limit all sharing? | Federal law gives you the right to limit only: • Sharing for affiliates' everyday business purposes—information about your creditworthiness • Affiliates from using your information to market to you • Sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing. |
| What happens when I limit sharing for an account I hold jointly with someone else? | If you limit sharing for an account you hold jointly with someone else, the joint owner will also be excluded, from their information being shared. |

| Definitions | |
|-----------------|--|
| Affiliates | Companies related by common ownership or control. They can be financial and nonfinancial companies. • Members 1 ST Credit Union has no affiliates. |
| Nonaffiliates | Companies not related by common ownership or control. They can be financial and nonfinancial companies. • Members 1 ST Credit Union has no affiliates. |
| Joint marketing | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. • Our joint marketing partners include providers of financial products and services. |

Other important information

For California Members: We will not share personal information with nonaffiliates either for them to market to you or for joint marketing – without your authorization. We will also limit our sharing of personal information about you with our affiliates to comply with all California privacy laws that apply to us.